

PUTNAM FAMILY AND COMMUNITY SERVICES, INC.

Норе



Wellness



Recovery



2014 Annual Report

Jutnam Hamily and

Community Services, INC.

Partnerina with the Community...

We have built strong connections to our community and remain actively involved in local committees and organizations. Staff at all levels participate in these groups that help to foster hope, wellness, and recovery in our neighbors:

Assisted Outpatient Treatment Committee

Assoc. of Fundraising Professionals

Brewster Chamber of Commerce

Case Management SPOA Committee

Children's SPOA Committee

Drug Crisis in Our Backyard

Green Chimneys Parent Association

Hudson Valley Care Coalition

Hudson Valley-Catskill Coalition of Alcoholism & Substance Abuse Providers

Integrated Dual Disorder Treatment (IDDT) Learning Collaborative

Mahopac Central School District Health Advisory Committee

Mental Health Assoc. Roundtable Advocacy Meetings

Mercy College Social Work Board

NAMI Putnam

NY Association of Psychiatric Rehabilitation Services

> NY State Care Management Coalition

People Against Domestic Violence

Putnam Community Services Network

Putnam Coordinated Children's Services Initiative

Putnam County Alcohol & Substance Abuse **Treatment Providers**

Putnam County Alternatives to Incarceration

Putnam County Communities That Care Coalition

Putnam County Community Services Board

Putnam County Disaster Preparedness Bio Terrorism Task Force

Putnam County Department of Health

Putnam County Homelessness Partnership

Putnam County Long Term **Recovery Coalition**

Putnam County Mental Health Providers

Putnam County Suicide Awareness Task Force

> Putnam County Treatment Court

Putnam County Youth **Bureau Program Directors** Meeting

Putnam County Veterans Task Force

Putnam County Youth Board

Putnam Hospital Center Mental Health Advisory Board

Putnam Hospital Center Discharge Planning

Putnam Independent Living Services Advocacy Roundtable



Main Office

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www.PFCSinc.org www.Facebook.com/PFCSinc

Board of Directors (as of December 31, 2014)

Christopher Dillon Chairperson

Patricia Madigan Vice Chairperson

Salvatore B. Gambino Treasurer

> Susan Kessman Secretary

Dymphna Lotrecchiano Assistant Secretary

Tracey S. Bernstein, Esq. Kristin M. Burke, Esq. Lori Downing Stacey Gibson Geraldine Greene, LCSWR Michael P. McDonough **Anthony Mirdita** Joyce I. Mitchell Michael J. Neshiewat, M.D. Suzanne Willis

Dear Friends,

Reflection is giving careful thought to previous actions, events, or decisions. As we look back on the year 2014, Putnam Family and Community Services continued to provide quality services to our community in the ever changing world of behavioral healthcare. It was a year of fostering collaborative relationships within the agency, community and region as we rapidly moved into the new era of healthcare reform.

From the Board Chairperson and Executive Director

Our mission to partner with individuals, families and the community to foster hope, wellness and recovery continued to stand strong. In 2014, our services reached approximately 7,000 people! In our mental health clinic alone, we saw 454 children under the age of 21, and that number increases every year. As always, there were many new challenges including an increased need for children's psychiatric services in an ever shrinking environment of qualified doctors. New state initiatives including Health Home Care Management required PFCS to transform our case management program to provide services to people with serious medical conditions. With the Affordable Care Act in place, many individuals who were not able to access treatment were given the opportunity to come through our doors.

PFCS has always been focused on engagement with our community. In 2014, we partnered with Good Day Hudson Valley and brought attention to suicide prevention, Veterans needs and services, the heroin epidemic and early childhood recognition of social/emotional needs. Our peer advocacy outreach program assisted many individuals with mental health challenges to understand and access treatment so that they could have a healthier life. Our chemical dependency program, in partnership with our colleagues in Dutchess, trained over 100 people to date in the administration of Narcan to prevent drug overdose deaths.

In 2014, we kept our commitment to expanding and enhancing our service capabilities. We continued training to provide Veterans with services; we increased our mental health and substance use prevention efforts in our schools with the addition of a prevention educator in the Haldane Central School District and a student support specialist in Putnam Valley High School who provided education and referrals to students, teachers and parents; and we continued to focus on suicide prevention, trauma informed care and children's mental health services. Our PROS program assisted people with serious mental illness in finding competitive employment, volunteer and educational opportunities. Our Consumer Advisory Committee worked with management and our board, making recommendations for improvements to our treatment programs and services.

We thank the amazing members of our board and staff for their tireless work and continued dedication and commitment to our mission, vision and values. We look forward to the new and ever changing world of behavioral health, partnering and collaborating with Putnam County as well as our colleagues in the Hudson Valley, our medical community, service providers, our generous community partners, and most importantly, the people that we serve. Through these partnerships, PFCS will be able to continue to provide quality services to the children, adults and families of Putnam County and surrounding areas.

Christopher Dillon Chairperson, PFCS Board of Directors

April West

Diane E. Russo, MS, CASAC **Executive Director**



In 2014, we continued to focus on the staff growth and development that will support the commitment to our mission.

With the addition of a new medical director, another full time psychiatrist and several highly qualified clinical resources, we have expanded not only our capability, but also the quality of services available to our clients.

Our Mission

To partner with individuals, families and the community to foster HOPE, WELLNESS and RECOVERY, and to restore quality of life by addressing mental health needs, substance use, and social and emotional issues.

Restoring Quality of Life

Partnering with Individuals & Families...

In 2014, PFCS was proud to serve

1 in 13

Putnam

Residents



Peer Services continues to grow as a key component of the PFCS suite of services. Ongoing development of our Peer Counseling staff

our Peer Counseling staff
has built an open,
comforting and
empowering resource for
our clients, providing
support in times of doubt
and uncertainty and
showing that hope and
recovery ARE possible.

People Served by program

SUBSTANCE USE DISORDER SERVICES	Individuals Client Served Contacts
Substance Use Disorder Treatment · · · · · · · · ·	. 372 3,071
Community and School Based Prevention · · · ·	
REHABILITATION SERVICES PROSper	
MENTAL HEALTH CLINIC SERVICES Clinic-based Mental Health Services · · · · · ·	. 1,375 17,481
COMMUNITY BASED SERVICES	
Coordinated Children's Service Initiative	. 148 361
Family Empowerment Program	. 124 964
Family Peer Support and Advocacy · · · · · · ·	. 331 1,505
RISE for Children's Health · · · · · · · · · · · ·	830 830
Parenting Skills & Support · · · · · · · · · · · ·	. 101 435
Children's Intensive Case Management · · · · ·	. 19 379
Care Management · · · · · · · · · · · · · · · · · · ·	291 2,745
Student Support	. 39 234
	6,895 72,878

PFCS partnered with local organizations to highlight areas of critical concern in our communities, drive awareness of the resources available to assist our friends, families and neighbors, and dispel the stigma that stands between those who struggle and the help they need.



Expenses

SERVICES

Substance Use Disorder Services	\$ 655,980
Rehabilitation Services	\$ 609,322
Mental Health Clinic Services	\$ 1,791,632
Community Based Services	\$ 1,221,566

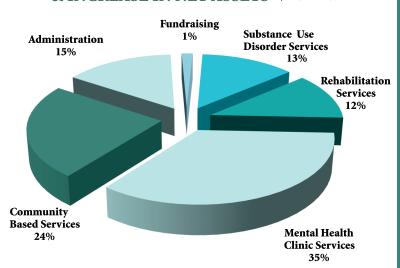
ADMINISTRATION

Administration	\$ 775,867
Fundraising	\$ 73,258

TOTAL EXPENSES \$ 5,137,625

\$ 7,379

TOTAL OPERATING EXPENSES & INCREASE IN NET ASSETS \$ 5,145,004



Revenue

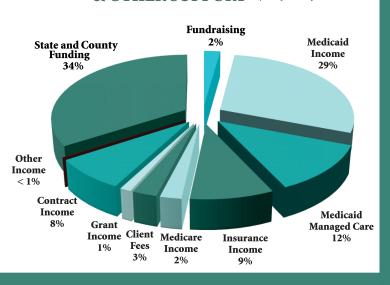
INCOME

Medicaid Inco	ome	\$ 1,471,378
Medicaid Mar	naged Care	\$ 624,712
Insurance Inc	come	\$ 451,836
Contract Inco	me	\$ 410,406
Client Fees		\$ 134,136
Grant Income	:	\$ 60,387
Medicare Inco	ome	\$ 116,584
Other Income		\$ 4,916
7	TOTAL REVENUE	\$ 3,274,355

OTHER SUPPORT

State and County Funding	\$ 1,755,840
Fundraising	\$ 114,809

TOTAL REVENUE & OTHER SUPPORT \$ 5,145,004



We value our relationships with foundations, state and local organizations, and school districts who contract with us or provide funding for specific programs, including:

Dyson Foundation

Fidelity Charitable Gift Fund

Garrison Union Free, Haldane, Mahopac, & Putnam Valley School Districts Green Chimneys
HOPE for Youth
Foundation

Lake Mahopac Rotary

NY State Office of Alcohol & Substance Abuse Services M&T Charitable Foundation

NY State Office of Mental Health

Putnam County
Department of
Social Services,
Mental Health &
Youth Bureau

Putnam County Office for Senior Resources

Putnam/ Northern Westchester BOCES

> United Way of Westchester & Putnam

Heartfelt hanks to



The Dyson Foundation



Sid & Stacey Gibson*



Suzanne Willis & Ed Drake*

(\$501 - \$1,000)

Baldwin Electric Corp. Jonathan Bauman Dan Benoit Tracey Bernstein Danielle Burgess Diana Burns-Wetzel

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Pamela Savarese

In 2014, we were pleased to pay tribute to friends and loved ones with donations

In Memory of...

Sid Gibson Elizabeth Ann Dillon John Szpylka

n Honor of...

Putnam County Electrical Contractors Association

Robert Gaudreau

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ircle of ()pportunitu (1,001 - \$5,000)

Carmel Rotary

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VNA of Hudson

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VNA of Putnam

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Prosper

Putnam

Putnam/N.

Westchester

Women's

Ray

Harriet

Rosenberg



PFCS Circles of Hope

If you would like to join our Circles of Hope, please contact Debbie Levin, Development Manager, at 845-225-2700 x136 or DLevin@PFCSinc.org

Bernard Abramowitz Toni Addonizio AkzoNobel Albano Agency Raju Alengandan John & Judy Allen Amazon Services. Ameriprise Financial Group Charles Antonopulos Aplus Electric Joan Aquino Audio Visual Products

Abruzzi

Acupressure on the Hudson

Anne Koplik Designs

Archipelago at Home

Rick Bloom

Brewhaha!

Camp Herrlich

Caramoor

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Anna Aurisicchio Dr. Louis Practice Bernstein Biolchini

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Cathryn's Tuscan

Grill

Cutillo's Restaurant

Doc James Cigars & Golf

Elite Island Resorts

The Fitness Center at

The Garrison

Amy Galiano

Kelly House

Hudson Valley Celeste Boglioli Brett Bolnick Bolnick & Snow, LLP Jim & Catherine Brady Perry & Elaine Branson Brewster Flower Garden Brewster Ford Brewster Glass Shop Frank & Rosemary Bulzoni Janis Butler

In Kind Donations

Hudson Valley Renegades

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Laura McCormick

The New York Philharmonic

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Robert's Total Care

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Sedgewood Golf Course

Lauren Semisa

Space on Ryder

Fishkill Elizabeth Corwin Joseph & Amy Covais Terri Crozier Lite-Power Electric Co. Tyrell Davis Joseph DeMarzo Smith-Cairns Subaru Paul Denbaum Patricia DiBeradino Joseph & Victoria DiLonardo Edward & Mary Donaher Edward & Susan Douglas Barbara Downey

The Red Lion

The Ridgefield

Theater Barn

The Schoolhouse

Theater

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Liquor

Williamstown Theater Festival

U.S. Tennis

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Kathy Muentener Paul de Jong Lucille Murphy N.A.M.I. of Paul J. Velard Putnam County Clifford & Pamela Narbey Michael Piazza George & Kathleen Nasca The Plaza at Thomas & Dani Clover Lake Nasca Michael W. Popp NCADD Putnam John & Theresa Willett & Shirley Nemeth Michael & Heyan Nesheiwat Nichols Electric, Preffered Pest Inc. Jean Noel Communication O'Connell & Aronowitz, Attorneys at Law Community Action Program Sam Oliverio MaryEllen Odell Donna Olsen Fred & Anne Osborn Osceola Garage Resource Center Cynthia Ott Barbara Quinn Roseann Paggiotta Jeffrey & Gail Pat Palumbo Karin Papes-Cabral Mary Reynolds Lawrence Patterno Patterson Library

Arline Rosman Georgina Rubencamp Charles & Maryellen Rubenstein Victoria Russ Brandi Russano Jacqueline Russo Safeguard Robery & Linda Salinger Richard Scatigno Edward & Ginny Schaffer Alan & Pat Schwartz Damian Sclafani David Scuccimarra Search for Change Donald Seifert Barbara Seiff-Freed Christine Sellecchia Lisa Seymour David Sheehy Naura Slivinsky Ralph & Eleanor Small Somers Orthopaedic Spain Agency Spirelli Electric Doris Stahl Jennifer Stengle Joey & Nancy Stingone

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Gail Sullivan

Joan Newman Although we try our best to ensure accuracy, we apologize for any error. We truly appreciate every gift.

*Denotes In-Kind as well as financial gift



1808 Route Six Carmel, NY 10512 www.PFCSinc.org



Creating Opportunities to Grow, Heal & Recover through:

Mental Health Clinic Services

Serving children, families and adults of all ages seeking assistance with mental health and emotional/social issues. Individual and group treatment services conducted by a highly trained team of psychiatrists, masters level clinicians and peer advocates are available to address:

- Depression
- Phobias, anxiety and other stress related issues including PTSD
- > Significant mental health diagnoses such as bi-polar disorder or schizophrenia

Rehabilitation Services

PROSper (Personalized Recovery Oriented Services for people engaged in rehabilitation) offers an enriching and supportive environment for adults with a mental health diagnosis who are seeking a productive and satisfying life.

- > Extensive array of social/emotional/coping education, support and therapy groups
- > Services to help get jobs, keep jobs or enter school
- > Intensive, individual services to provide support for achieving life goals
- > Clinical services, if desired

Community Based Services

Focused on providing assistance to children, parents and adults who need help navigating life within the community and creating a solid and fulfilling environment for themselves and/or their children. On site and in home services assistance to help:

- > Build parenting skills and empower strong families
- Early identification of social/emotional issues
- Locate resources to manage care required to lead a strong and productive life

Substance Use Disorder Services

Addressing substance use disorders through individual and group treatment services delivered by certified, highly experienced counselors. AND working pro-actively to combat substance use and other social issues by delivering preventive education services in our community and area schools.

- > Individual and group services to address substance use
- Community & school based prevention education on drugs, alcohol, bullying and other social issues