



UPDATE ON WALK-IN HOURS!

EFFECTIVE 10.7.2024

## Announcement Regarding Open Access Hours

In order to provide quick access to treatment, CoveCare Center is utilizing an open access model for admission to our Mental Health and Substance Use Clinic Programs.

**No appointment is necessary! Intakes will only be accepted during walk-in times.**

The following are the walk-in days and times for intakes for each program:

### Mental Health Clinic:

Tuesday- 1:00pm to 4:00pm

Wednesday- 12:00pm to 3:00pm

Thursday- 1:00pm to 3:00pm

### Substance Use Clinic:

Tuesday- 2:00pm to 3:30pm

Wednesday- 12:00pm to 1:30pm

Thursday- 9:00am to 10:30am

### **Please bring the following upon walk-in:**

- Insurance card, including Medicaid and Medicare with you.
- If you do not have insurance, please bring proof of your current income, including income of any spouse. Proof of income includes pay stubs and benefit statements. We must have this information when you come in to determine your financial responsibility.
- Please bring all of your current medications.
- **If bringing a child: Please come and stay with your child.** Bring the name, DOB, and SSN of the person responsible for the child's service fee. Also bring custody paperwork (if applicable), and financial responsibility verification.

**If you have any questions, please contact Mariel Roth (845)-225-2700 ext. 220**

**\*Please note that intakes may take 2 1/2- 3 hours once started. Please plan accordingly.**

\*Please also note that intakes are subject to availability. If there is a large volume of people seeking services on any given day, you may be asked to return on a different day to complete the intake process.